

SDI Online Tutorial: Physician/Practitioner Online Access Information

Overview

- Create an SDI Online Account
- Access SDI Online Accounts
- Add a Treatment Address
- Assign a Medical Representative
- Submit a DE 2501 Part B Certificate
- Submit a DE 2525xx Supplementary Certificate

Create an SDI Online Account



Disability Insurance

- How to File a DI Claim
- DI Eligibility
- O DI Program Information
- DI Benefit Amounts
- New! SDI Online

More Disability Insurance Information

Employers

- Employer Eligibility
- Employer Requirements
- Voluntary Plans
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- SDI Online

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Paid Family Leave

- How to File a PFL Claim.
- PFL Eligibility
- PFL Program Information
- PFL Benefit Amounts
- lew! SDI Online

More Paid Family Leave Information

Phys cians/Practitioners

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- Becoming an Independent Medical Examiner
- Physicians/Practitioners
- Physicians/Practitioners Forms and Projections
- SDI Online

More Physicians/Practitioners Information



Important Links

- · About the Program
- DI Eligibility
- Eligibility
- New! SDI Online
- Forms and Publications

To create an SDI Online account:

- · Visit www.edd.ca.gov.
- Select Disability.
- Under Important Links, select SDI Online, or
- Under Physician/Practitioners, select SDI Online.



kip to main content Help | Logir

Contact SDI

Online

By Location By Phone

Telephone Numbers
Automated Info System

SDI Registration Instructions

Important: You are required to have a valid e-mail address to register in SDI Online.

Welcome to State of California Employment Development Department's (EDD) State Disability Insurance (SDI) Online Registration process.

The Disability Insurance (DI) Branch of EDD provides four registration choices. Select the registration option for the type of account that you need to access the system.

CLAIMANTS

Select this option to file a DI or Paid Family Leave (PFL) claim, access your personal claim information, and view payment history. You will need to provide your Social Security Number and California Driver License or State ID Number to complete the registration. The registration system is available Monday through Friday, between 7 a.m. and 7 p.m.

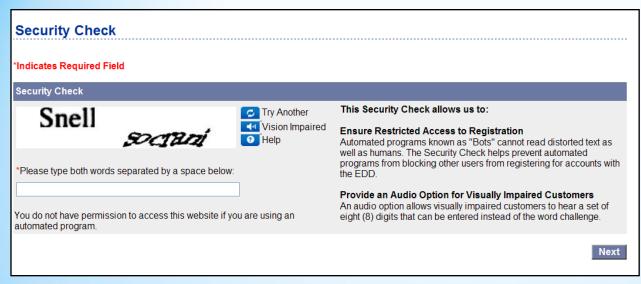
Continue to Claimant Registration

PHYSICIAN/PRACTITIONERS

Select this option if you are a Physician or Practitioner who certifies DI or PFL claims for your patients. The SDI Online allows authorized Physicians and Practitioners and their designated representatives to view their patient's initial claim for benefits, submit DI and PFL claim certifications, and view their claim certification history. You will need to provide your medical license information as filed with the California Department of Consumer Affairs in order to complete registration. Physicians and Practitioners will need to first register for an account before they can designate representatives for their account.

Continue to Physician/Practitioner Registration

This will take you to the **SDI Registration Instructions** page. Select the **Continue to Physician/Practitioners Registration** hyperlink.



You will see the **Security Check** page requesting that you type the words shown in the text box.

 Then select the Next button on the bottom right. (If you have difficulty viewing the words you can select the Try Another button located to the right of the word box.)

Physician/Practitioner: Terms and Conditions

Terms and Conditions

Please read through the entire Terms and Conditions before proceeding. The information you provide may be used to verify your identity with federal and/or state agencies. If "I Do Not Agree" is selected, you will not be able to establish an online account.

These Terms and Conditions, which include the Conditions of Use and Privacy Statements, govern the use of and access to: (i) this website (www.edd.ca.gov/); and (ii) the information on or provided through this website.

If you establish an online account you are responsible for maintaining the confidentiality of your username and password, and you are responsible for all activities which you authorize under your username and password. You agree to: (i) immediately notify the Employment Development Department (EDD) of any unauthorized use of your username and password or any other breach of security; and (ii) log out from your account at the end of each session.

By registering for an online account, you agree to check your account regularly and frequently for messages from the EDD. Please note that e-mails will only be used to send notifications to log in to your account or when you request to reset your username or password. No confidential claim information will be sent via e-mail.

The information submitted by any party will be used by the Employment Development Department to carry out its responsibilities under the California Unemployment Insurance Code, which may include the sharing of the information with other entities as required by law.

These Terms and Conditions may change from time to time and it is your responsibility to check for updates. The last revision date for these Terms and Conditions is February 1, 2012.

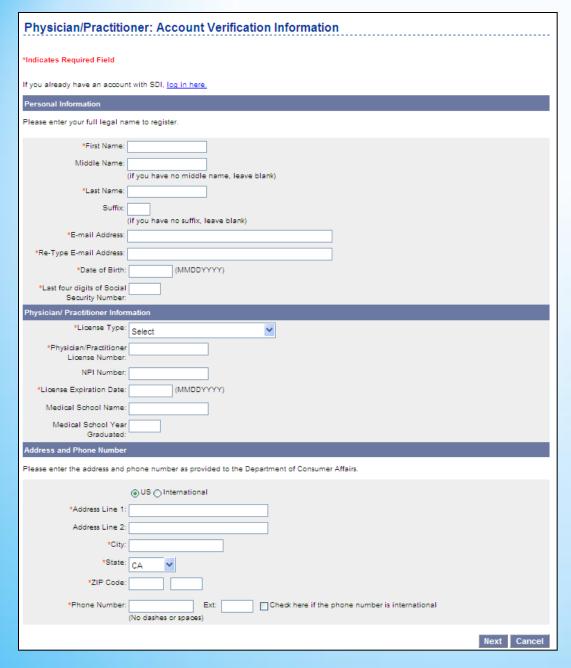
I have read and understand all the above information and wish to continue with establishing an account in the State Disability Insurance (SDI) Online.

I Do Not Agree

I Agree

Next you will see the **Physician/Practitioner: Terms and Conditions** page.

Scroll to the very bottom of the page once all the information has been read and select the I Agree button, located at the bottom of the page.



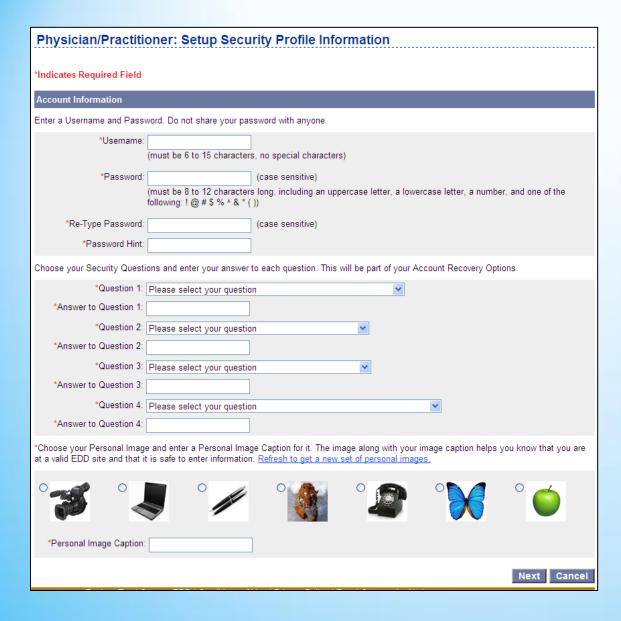
You will now be directed to the **Physician/Practitioner: Account Verification Information** page.

 Fill out all of the information requested. The red asterisks indicate required fields that <u>must</u> be completed. Once all the information is filled out, select the **Next** button located at the bottom right side of the page.

When creating an SDI Online account, remember to:

- Enter personal medical information as it appears in the registration with your Medical Board.
- Enter the mailing address the Medical Board has on file.

Note: the user will be able to add treatment addresses once the account is created.



The Physician/Practitioner: Setup Security Profile Information page will display. Once all information is filled out in each field:

- Select a Personal Image.
- Then enter a word or phrase of your choice in the Personal Image Caption box.

Once completed, select the **Next** button located at the bottom right side of the page.

Note: The SDI Online system will remember the computer used to log in. If the user accesses their account through a different computer, they will have to correctly answer to these security questions.

Be sure to make note of your Username, Password, Security Questions, and Personal Image to ensure easy access when using the SDI Online system.

Physician/Practitioner: Personal Profile Information *Indicates Required Field Communication Preferences Indicate below how you prefer to be notified. Some EDD forms are not available online and will be sent through the US Postal Service. OI prefer to be notified by paper mail OI do not want to receive notifications. I will be reviewing the items in my message center regularly Submit Cancel Back to Top | Contact EDD | Conditions of Use | Privacy Policy | Equal Opportunity Notice

You will arrive at the **Physician/Practitioner: Personal Profile Information** page.

- Select your preferred method of communication.
- Select Submit.

Account Setup Confirmation

Successful Account Creation Notification

Your account has been created and your EDD Customer Account Number is

A notification has been sent to you via e-mail. If you do not receive an email, please check your junk/spam folder. To ensure e-mails from the EDD appear in your inbox, add <a href="normalized normalized normalized

Logi

You will arrive at the Account Setup Confirmation page where you will receive a Successful Account Creation Notification and an EDD Customer Account Number.

Congratulations! You are now registered with SDI Online.

To log in to your account, select the **Login** button.

Back to Top | Contact EDD | Conditions of Use | Privacy Policy | Equal Opportunity Notice

Access SDI Online Accounts



State of California Employment Develop

Employment Development Department

Search

This Site
 California

Home

Unemploymen

Disability

obs & Training

Payroll Taxes

Labor Market Info

New Online Services

Services have been enhanced and automated. Y d can now file a claim for Disability Insurance and Paid Family Leave online, submit forms online, and view claim information online. To register, visit:



New! SDI Online

New! SDI Online En Español

New!Troubleshooting: Accessing SDI Online

Previously registered with 3DI Online?

If you have previously sistered with SDI Online and want to log in to your account, visit:

SDI Online Login

DI Online I oni Em Españo

Disability Insurance

- How to File a DI Claim
- DI Eligibility
- O DI Program Information
- DI Benefit Amounts
- New! SDI Online

More Disability Insurance Information

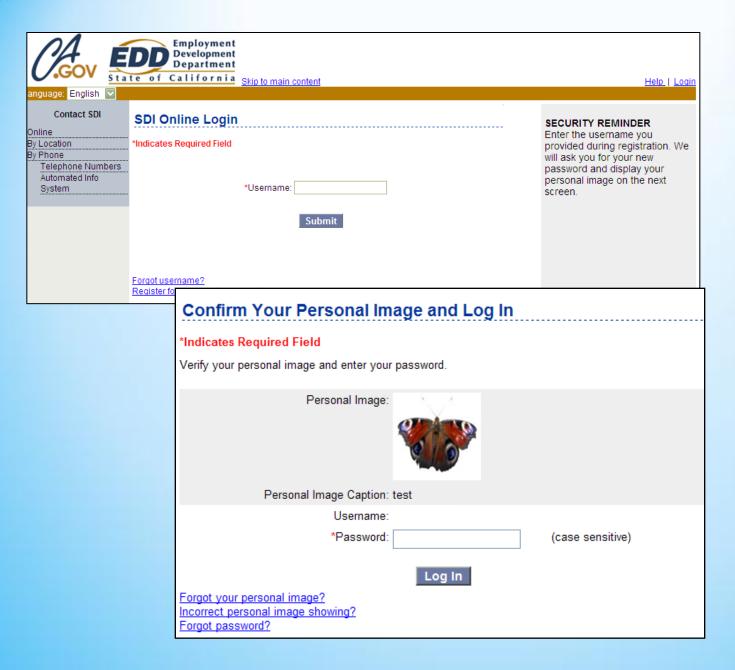
Paid Family Leave

- Mow to File a PFL Claim
- PFL Eligibility
- PFL Program Information
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- New! SDI Online

More Paid Family Leave Information

To access SDI Online accounts:

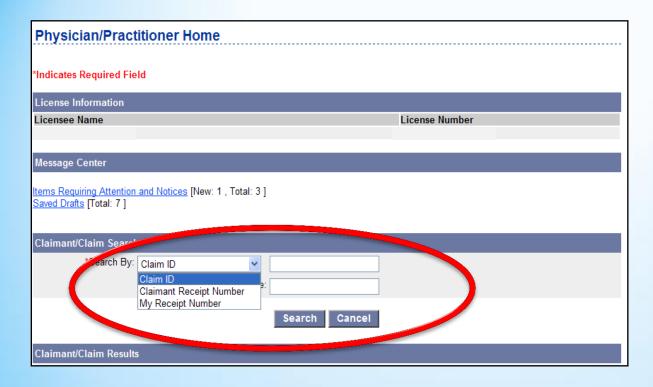
- Go to <u>www.edd.ca.gov</u>.
- Select Disability.
- Select the SDI Online Login hyperlink.
- Log in with the previously created Username and Password (user may be asked to answer security questions).



On the **SDI Online Login** page:

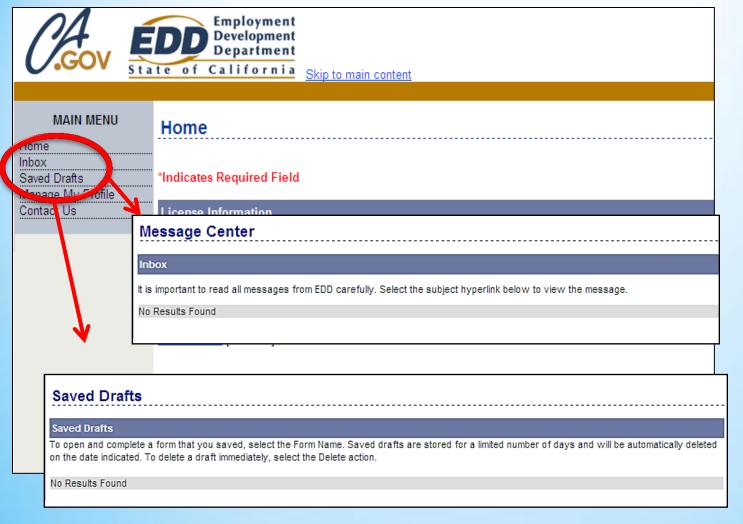
- Enter your Username and select the Submit button to be taken to the Home screen.
- Enter your Password on the next screen and select Log In.

Note: the Personal Image helps identify that the user has entered the correct Username.



At the **Home** page, under the Search section, the user can:

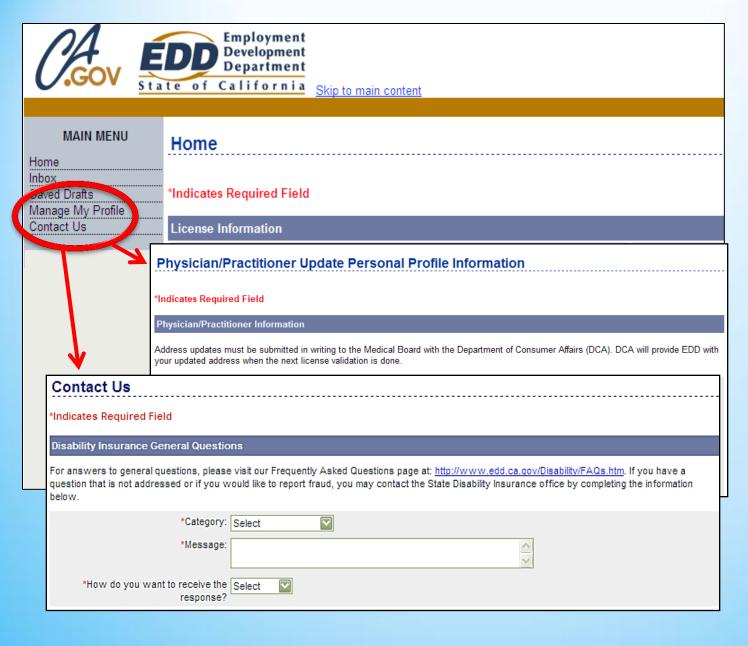
- Search by "Claim ID" to view forms to be submitted.
- Search by "My Receipt Number" to view the form submitted by the user.
- Search by "Patient Receipt Number" to submit a DE 2501 Part B Initial Claim form:
 - In order to submit the DE 2501 Part B online, the claimant must have submitted the DE 2501 Part A – Claimant Statement.
 - The user will need the claimant's submission Receipt Number.
- The user must also enter the claimant's last name to begin the search.



The Main Menu appears on most screens and has many options.

- Inbox: will take the user to the Message Center. The user will be able to access their messages from the EDD.
- Saved Drafts:
 users can see all
 the saved draft
 forms that have
 been started but
 have not yet
 been submitted
 to the EDD.

Note: forms in Saved Drafts will be deleted after 30 days.



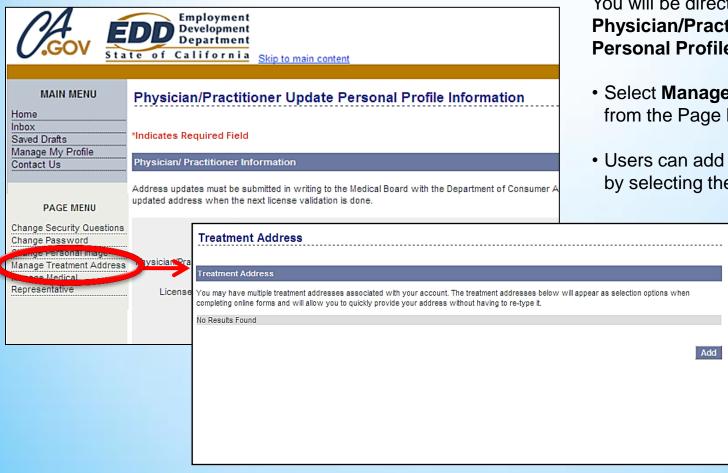
- Manage My
 Profile: users can update profile information, including treatment addresses and medical representatives.
- Contact Us:
 users are able to
 submit questions
 to the State
 Disability
 Insurance office.
 Responses will
 appear in the
 Inbox in the
 Message Center.

Add a Treatment Address

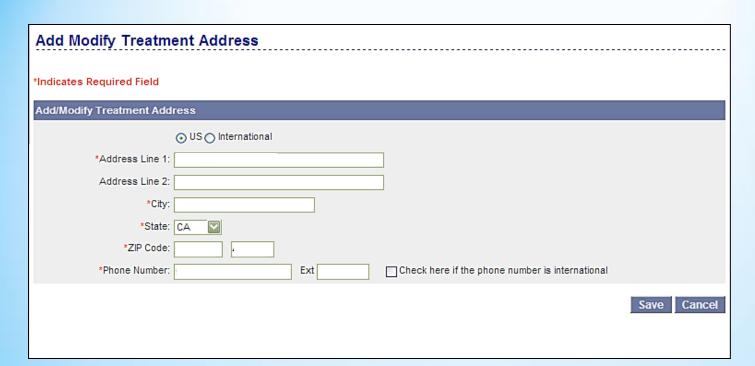


To add a treatment address:

Select Manage
 My Profile under
 the Main Menu
 on the Home
 page.



- Select Manage Treatment Address from the Page Menu.
- Users can add a treatment address by selecting the Add button.



On the Add Modify Treatment Address screen:

 Complete all fields and select Save.

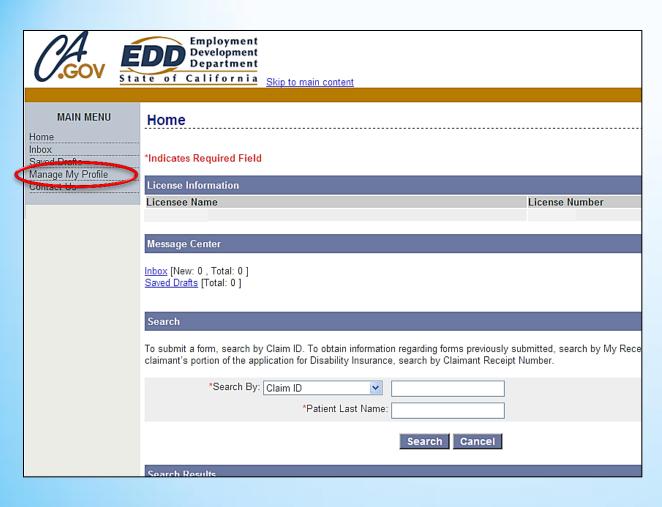
Note: Users will need to repeat this process to add all treatment addresses at which they practice.

MAIN MENU Home Manage My Profile Contact Us	Treatment Address	ress			
PAGE MENU	You may have multiple treatment addresses associated with your account. The treatment addresses below will appear as selection options when completing online forms and will allow you to quickly provide your address without having to re-type it.				
Change Security	Address		Phone Number	Action	
Questions Change Password Change Personal Image	123 Main St. Anytown, CA 95814		000-000-0000	Modify Delete	
Manage Treatment Address Manage Medical				Add	
Representative				Add	
Utilities					

The user is directed to the **Treatment Address** screen.

- Once the treatment addresses are added, they will display on this screen.
- Users can select the **Modify** or **Delete** link to manage their treatment addresses.

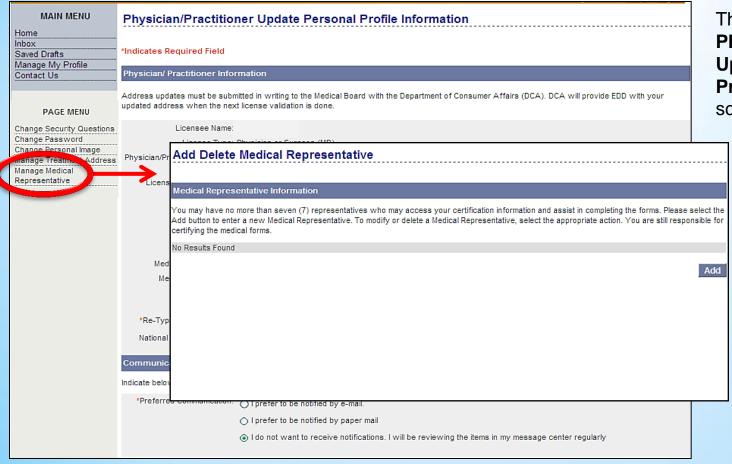
Assign a Medical Representative



Medical representatives can complete and submit forms on behalf of the registered physician/practitioner once they have been added to the account.

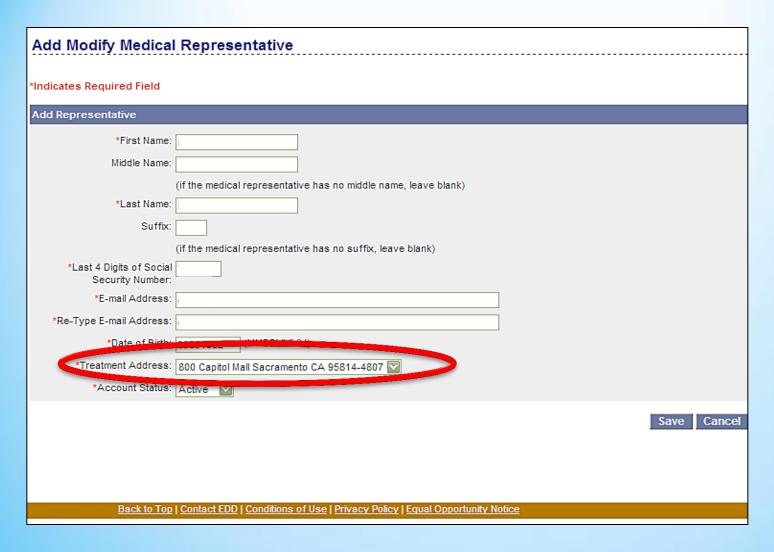
To add a medical representative, from the **Home** screen:

 Select Manage My Profile under the Main Menu.



The Physician/Practitioner Update Personal Profile Information screen appears.

- Select Manage Medical Representative from the Page Menu.
- From the Add
 Delete Medical
 Representative
 screen, select the
 Add button.



On the Add Modify Medical Representative screen:

- Complete all required fields.
- User will need to select a treatment address where the representative will be providing treatment.
- · Select Save.

Add Delete Medical Representative Medical Representative Information You may have no more than seven (7) representatives who may access your certification information and assist in completing the forms. Please select the Add button to enter a new Medical Representative. To modify or delete a Medical Representative, select the appropriate action. You are still responsible for certifying the medical forms. Last 4 Digits of Social E-mail Address Date of Birth Treatment Address Account Action Name Security Number Status 800 Capitol Mall Sacramento CA 95814-Active Modify 1234 Jane Doe email@email.com 01-01-1950 Delete 4807 Add

Once the medical representatives are added, they will display on the **Add Delete Medical Representative** screen.

Users can select the Modify or Delete link to manage their added representatives.

Submit a DE 2501 Part B – Physician/Practitioner Certificate



Note: if the Certificate is already submitted by another user (i.e., medical representative), the **Submit Physician/Practitioner Certificate** link will not be available.

To submit a DE 2501 Part B – Physician/Practitioner Certificate:

- Search by "Patient Receipt Number" and patient last name.
- Verify the information in the Search Results section matches the claimant's records.
- The Receipt Number link will allow the user to view what the claimant submitted on their portion of the DE 2501 Part A - Claimant Statement.
- Select Submit
 Physician/Practitioner
 Certificate under the
 Action column.

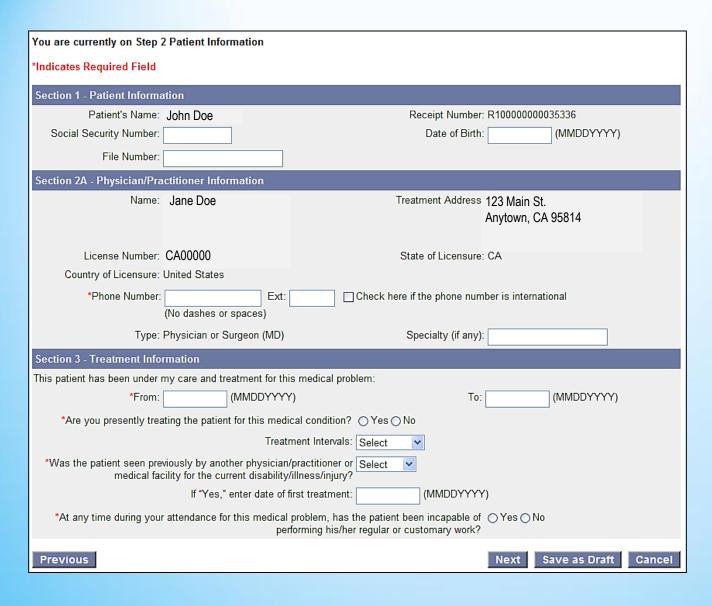


You will first be taken to the **View Claimant Portion** screen:

- The link allows the user to view the claimant portion of the form.
- Once the user selects Next, they will begin completing the certificate.

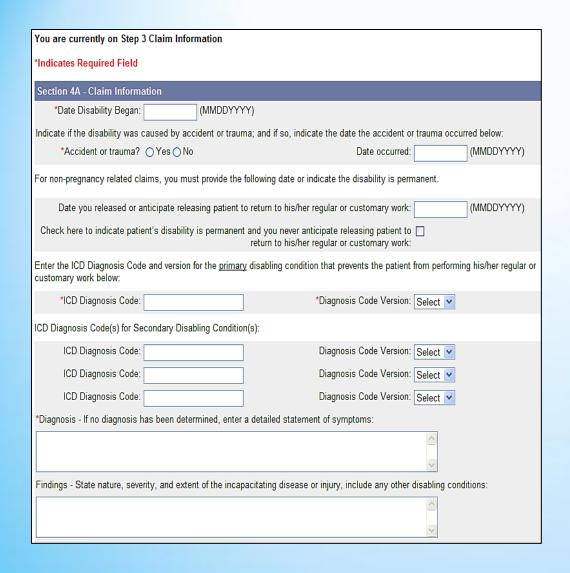


- To begin the certificate, select the treatment address of where the patient is being treated.
- When the user is submitting a form, there will be a number of bubbles at the top of the page to indicate the step the user is on at any given moment.
- Each step will have a title to indicate the section the user is in.



When completing the initial claim form:

- Users can select the Save as Draft button at any time.
- Do not use the Back button on the browser. If the user needs to go to a previous screen, select the Previous button.
- There are several mandatory fields that must be completed before the form can be submitted. These fields contain a red asterisk.



When completing the initial claim form:

- SDI Online will accept valid ICD 9 and ICD 10 codes.
- If the patient's disability is diagnosed as permanent, the user should still provide a date in the "Date you released or anticipate releasing patient to return to his/her regular customary work" field.
 - Example: If the disability is permanent, enter a date in the far future, such as 01-01-2050.

Date of entry: (MMDD Patient is still hospitalized? Yes No Date of death: (MMDD Country: Enter type and date of surgery/procedure most rece	Date: (MMDDYYYY)
Date of entry: (MMDD Patient is still hospitalized? Yes No Date of death: (MMDD Country: Enter type and date of surgery/procedure most rece	DYYYY) Date of discharge: (MMDDYYYY) Check here if the patient is deceased: City: State: Select vently performed or to be performed below:: Date: (MMDDYYYY)
Date of entry: (MMDD Patient is still hospitalized? Yes No Date of death: (MMDD Country: Enter type and date of surgery/procedure most rece	DYYYY) Date of discharge: (MMDDYYYY) Check here if the patient is deceased: City: State: Select vently performed or to be performed below:: Date: (MMDDYYYY)
Patient is still hospitalized? Yes No Date of death: (MMDD Country: Enter type and date of surgery/procedure most rece	Check here if the patient is deceased: DYYYY) City: State: Select vently performed or to be performed below: Date: (MMDDYYYY)
Date of death: (MMDD) Country: Enter type and date of surgery/procedure most rece	deceased: DYYYYY) City: State: Select ently performed or to be performed below: Date: (MMDDYYYY)
Country: Enter type and date of surgery/procedure most rece	State: Select vently performed or to be performed below:: Date: (MMDDYYYY)
Enter type and date of surgery/procedure most rece	ently performed or to be performed below:: Date: (MMDDYYYY)
* * * * * * * * * * * * * * * * * * * *	Date: (MMDDYYYY)
Type:	
Type:	en/procedure(s) planned or performed below:
Enter the ICD Procedure Code and version for surger	ny, procedure (c) pranied or periodical
ICD Procedure Code:	Procedure Code Version: Select 🔻
ICD Procedure Code:	Procedure Code Version: Select 🕶
ICD Procedure Code:	Procedure Code Version: Select •
ICD Procedure Code:	Procedure Code Version: Select V
Enter the CPT code for surgery/procedure(s) planned	d or performed below:
CPT Code:	CPT Code:
CPT Code:	CPT Code:
Was the patient unable to wo	ork immediately prior to the surgery or procedure? Yes No
If "Yes," please provide the first date the patient was	s unable to work prior to the surgery or procedure: (MMDDYYYY)
	releasing the patient to return to regular or customary work prior to the estimated ou anticipate the patient will be disabled after delivery for both of the following deliver
Vaginal delivery:	Cesarean delivery:
patient has delivered, indicate type of delivery and a	any complications as applicable.
Type of delivery: Select	<u> </u>
nancy is/was abnormal, state the complication(s) of	causing maternal disability:
	<u>~</u>
vious	Next Save as Draft Can

Physicians/practitioners can provide an estimated number of days they anticipate the patient to be disabled postpartum.

- Example: If the doctor is allowing the claimant 6-8 weeks of postpartum disability, depending on the delivery type, then:
 - Enter the number 42 in the Vaginal Delivery field (6 weeks x 7 days a week = 42)

AND

 Enter the number 56 in the Cesarean Delivery field (8 weeks x 7 days a week = 56).

Once the **Next** button is selected, if there is anything to be verified the system will prompt the user.

You are currently on Step 4 Declaration				
Section 7 - Certification				
All Persons Authorized to Certify:				
Physicians (Medical or Osteopathic Physician and Surgeon, Chiropractor, Dentist, Podiatrist, Optometrist, Designated Psychologist): I certify under penalty of perjury that the patient is unable to perform his/her regular or customary work because of the disability condition(s) listed above and I have treated the patient within my scope of practice.				
In responding the properties of the patient is unable to perform his/her regular or customary work because of the disability condition(s) listed above and I have treated the patient within my scope of practice. If for a condition other than a normal pregnancy or delivery, I certify that I have performed a physical examination and have collaborated with a physician and surgeon.				
Registrar of a county hospital in California or medical officer of US Government medical facility: I certify under penalty of perjury that the patient is unable to perform his/her regular or customary work because of the disability condition(s) listed above and these conditions are shown by the patient's hospital chart.				
□ C <mark>t</mark> her				
Title of the person if not covered above (must be able to legally certify to a disability):				
To review your information before you submit, select the hyperlink below. Your information will display below the Claimant's Statement.				
View the Claim for Disability Insurance (DI) Benefits Physician/Practitioner Certification (DE 2501)				
Previous Submit Save as Draft Cancel				

Confirmation

Confirmation

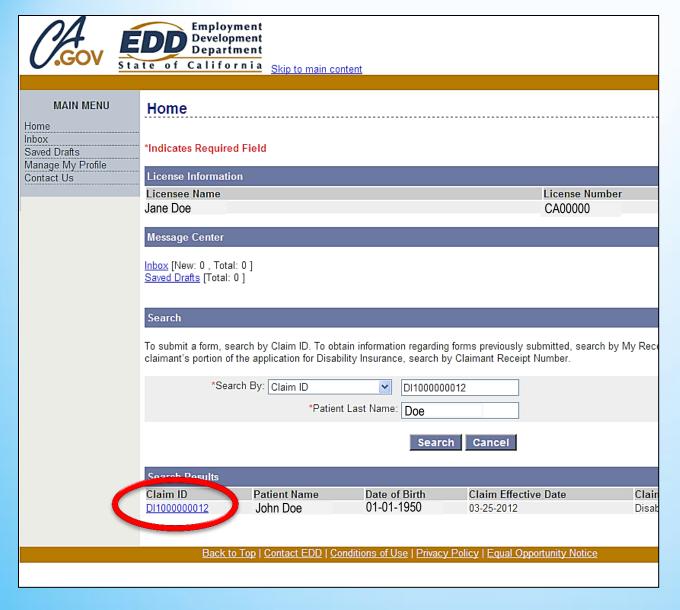
Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. The Form Receipt Number is required to retrieve a copy of the Claim for Disability Insurance (DI) Benefits (DE 2501). You will not be able to access your confirmation page and Form Receipt Number after this window is closed.

Form Receipt Number: R100000000035344

Certifying for the disability:

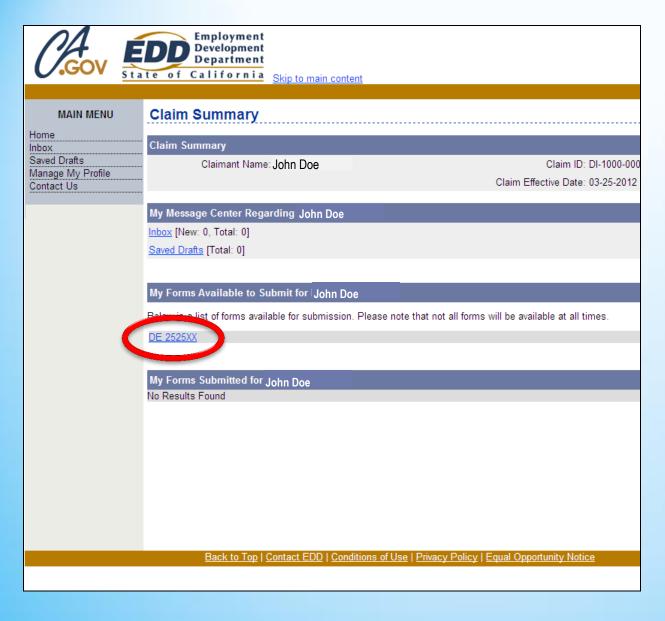
- Once the form is completed, the user will need to select the option in Section 7 – Certification that best describes their role.
- Before submitting the form, the user will have the option of viewing the form by selecting the link at the bottom of the page.
- Once the form is submitted, the user will be taken to the Confirmation screen to get a Form Receipt Number.

Submit a DE 2525xx Supplementary Certificate to Continue Benefits



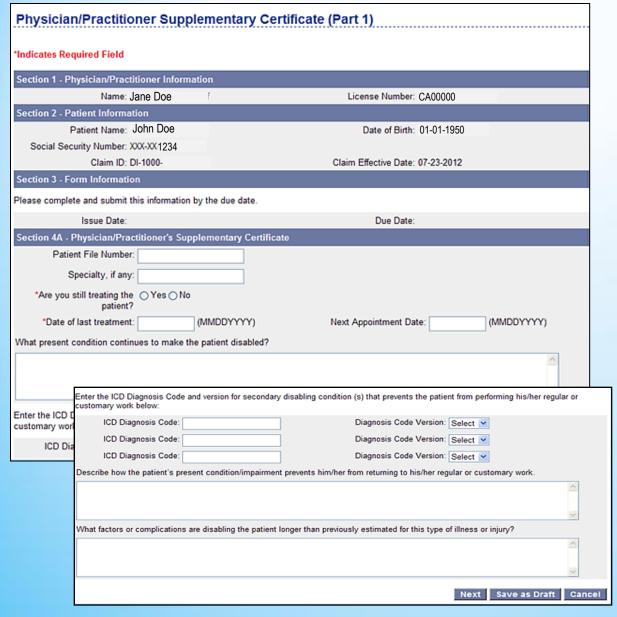
To submit a Supplementary Certificate:

- Search by "Claim ID" and patient last name.
- Verify the claimant information in the Search Results.
- Select the Claim ID to view the claim information.



Claim information is on the Claim Summary screen.

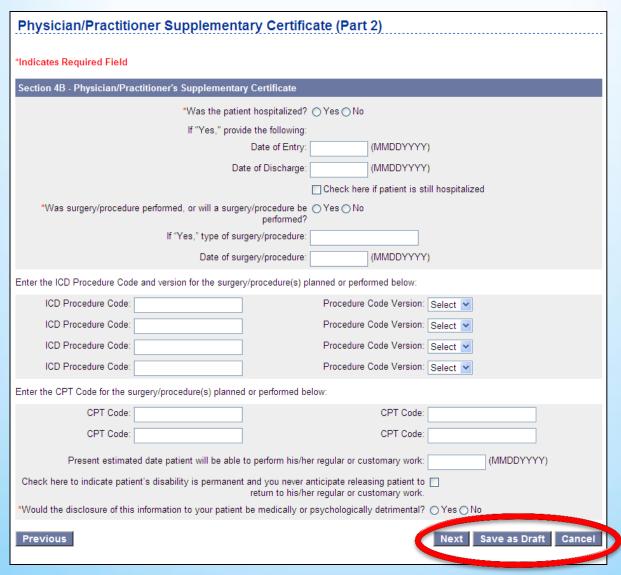
- Under the My Forms
 Available section, the user
 will be able to view all
 available medical forms to
 submit for the claimant.
- Select the form you want to complete.



The selected form appears.

- Enter the data requested and continue to the following screen by selecting the **Next** button.
- Or use the Save as Draft button to save the data and return to complete the form later.

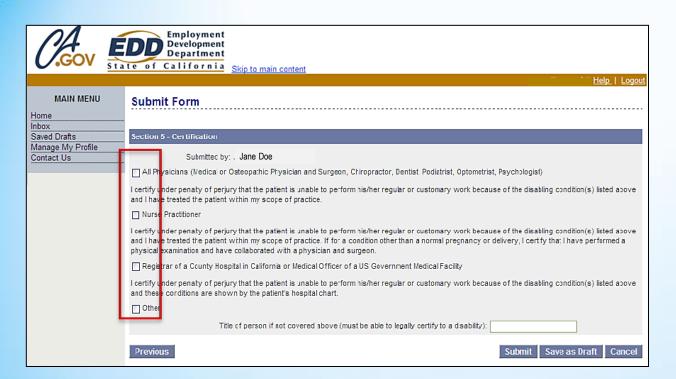
Mandatory fields are indicated with a red asterisk.



Continue entering information as appropriate.

Every page will have the option to **Save** as **Draft**.

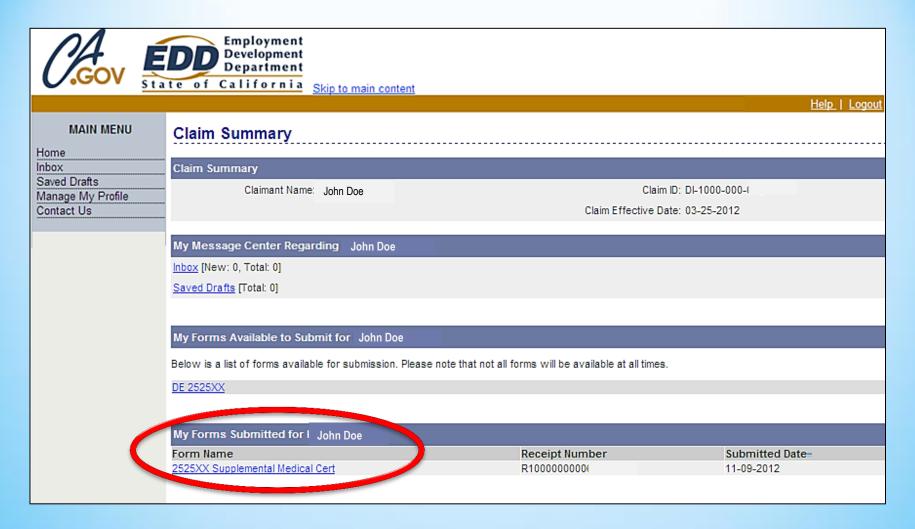
Or select **Next** to continue completing the form.



To submit the form, select the certification type and the **Submit** button.

 The user will be taken to the Confirmation page and provided with a Form Receipt Number.

Form Successfully Submitted Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. The Form Receipt Number is required to retrieve a copy of the Physician/Practitioner's Supplementary Certificate (DE 2525XX). You will not be able to access your confirmation page and Form Receipt Number after this window is closed. Form Receipt Number R100000000061009



On the Claim Summary page:

All forms submitted by the user will appear in the My Forms Submitted section.

Visit www.edd.ca.gov for more information about State Disability Insurance.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling 1-800-480-3287 (voice), or TTY 1-800-563-2441.